

a chronicle of the christie lodge owners association

Christie Lodge Again Earns RCI's Prestigious Award -Resort of International Distinction

Second Consecutive Year!

The Christie Lodge is once again very pleased to announce that it is among the chosen few of top resorts that are rated worldwide by Resort Condominiums International (RCI) as a Resort of International Distinction for 2005!

RCI awards its Resort of International Distinction designation to its affiliated resorts that receive excellent evaluations from vacationing owners and guests.

Resort rating systems exist to assess a variety of qualities that make resorts desirable vacation destinations. The major ratings agencies evaluate resorts affiliated with them by predetermined criteria regarding the quality and services offered by the resort and the availability of amenities on site or nearby.

To become an R.I.D, RCI's Resort Recognition Program requires that the affiliate candidate consistently provide superior vacation experiences for its owners and guests. The recognition is determined by RCI members who submit evaluations of their vacation experiences after they travel. Members rate the quality of the resort facilities and services in five categories:

- * hospitality
- * housekeeping
- * maintenance
- * check-in/check-out





RID is indeed a great accomplishment.

Less than twenty percent of the 3,700 RCIaffiliated resorts achieve this high level. The Christie Lodge has always enjoyed a high exchange value, and this award helps maintain that awesome trading power that our owners treasure.

This distinction was one of our Lodge's goals for many years and achieving it last year was neither easy nor trivial. Our staff and management has worked very hard to once again earn this honor and it is very honestly deserved.



Over the years we have had several restaurants and other establishments in the commercial area next to the fitness center, with varying success from each. Today we enjoy a restaurant with a slightly different twist from past efforts that is enjoying great success. Owners have taken to it with great favor and so have local Vail Valley residents. The unique cuisine and consistent high quality of the food and service, not to mention the dedication of its owners and staff, ensure a bright future for this establishment.

Narayan's Nepal Restaurant is owned by Narayan & Shrrjana Shrestha. Narayan's sister, Shanti Shrestha is the managing director. She is in charge of all menu choices, food acquisition, preparations and general management.

Shanti's husband is named Shyam. They have three beautiful girls and one handsome son. The older two girls attend the University of Colorado in Denver and the other children go to Cherry Creek High School in Denver. Shanti says her main hobby is working and she tends to the Nepal restaurant seven days a week.

Shanti and Shyam are also in the import business and own the Mt. Everest Gift Shop in Denver. They specialize in



What is it? Ask the Narayans - all we know is that it's a Nepalese souvenir one of many adorning the eatery.

Nepalese, Tibetan and Indian crafts and musical instruments and even operate a turn-key travel and tour service to these areas.

Narayan and Shrrjana own six similar gift shops in Boulder as well as Narayan's Thai restaurant, across the street from the Christie Lodge and another Nepalese restaurant in Boulder. They have 2 sons and 1 girl, all attending college or public school in Boulder.

Narayan spends a considerable amount of time performing social work. He has arranged a program in which doctors from the United States travel to Nepal and deliver basic medical care to children and impoverished people in remote areas of Nepal. His non-profit organization, named Helping Hands Health Education, is a major boost to the people of Nepal. Since 1992 they have enlisted over 1,000 volunteers who have set up over 90 village camps that have provided medical services to 85,000 people in need.

All the above-mentioned Shresthas have been in America for 16 to 23 years. The climate and terrain of the Colorado mountainous areas are similar to Nepal and were a major motivation for their relocation. The adults do not ski but the youngsters love the slopes.

Narayan's Nepal Restaurant in the Christie Lodge has been in operation for a little more than two years and is a huge success among our guests and also the local townspeople. The cuisine features lamb and chicken and lots of curry and other spices from the Nepalese part of the world. There is no beef because the Nepalese are predominantly Hindu.

That's not the case for his Thai restaurant across the street. They have beef and as in the Nepalese restaurant



Shanti Shrestha keeps the good food ready for our enjoyment.

in the Lodge, Shanti stresses that everything on the menu is completely natural and hand prepared. There is absolutely no MSG used in either place and all ingredients are always freshly made. The Nepalese eatery in the Lodge offers a reasonably priced buffet that is sure to please.

Next time you're at the Lodge, give them a try. If Shanti is there, which is almost 100% certain, give her a shout. She is extremely friendly and an interesting person to engage in conversation. She will give you all the details of their cuisine and some fun knowledge of their culture. Shanti also wants us to know that they now offer room service!



Tandoori Chicken is but one of the many healthful and delicious dishes available at Narayan's.

Christie Lodge Owners Association Cash Budget - Fiscal Year Ending 6/30/05

| Revenue Assessments | \$ | 4,140,216 | |
|---|-------------|---------------------|-----------------|
| Collections Ancillary | \$ \$ | 1,100,000 | |
| Vacation Ownership Sales | \$ | 2,127,539 35,000 | |
| Total Revenue | | | \$ 7,402,755 |
| Expenses | | | |
| Management & Administration | | | |
| Payroll \$ 850,436 | | | |
| Payroll Taxes & Benefits\$183,109Operation Expenses\$1,035,608 | | | |
| Operation Expenses <u>\$1,035,608</u> Total Mgt. & Admin. | <u> </u> \$ | 2,069,153 | |
| | Ŧ | _,, | |
| Room Operations & Guest Services | | | |
| Payroll \$ 1,341,622 Payroll Taxes & Benefits \$ 282,768 | | | |
| Operation Expenses \$ 432,950 | | | |
| Total Room & Guest | \$ | 2,057,340 | |
| Property Operations & Maintenance | | | |
| Payroll \$ 551,952 | | | |
| Payroll Taxes & Benefits \$ 144,271 | | | |
| Operation Expenses \$ 232,000 | - | 000 000 | |
| Total Ops & Maint. | \$ | 928,223 | |
| Fixed Expenses | \$ | 857,549 | |
| Owner Accounts | | | |
| Payroll \$ 138,685 | | | |
| Payroll Taxes & Benefits \$ 36,547 | | | |
| Operation Expenses \$ 48,840 | | | |
| Total Owner Accounts | \$ | 224,072 | |
| MIS (Management Information Systems) | | | |
| Payroll \$ 86,400 | | | |
| Payroll Taxes & Benefits \$ 19,485 Operation Expenses \$ 108,870 | | | |
| Operation Expenses <u>\$ 108,870</u> Total MIS | <u>'</u> \$ | 214,755 | |
| | Ŷ | , | |
| Resort | | | |
| Payroll \$ 68,863 Payroll Taxes & Benefits \$ 11,920 | | | |
| Operation Expenses \$ 380,926 | | | |
| Total MIS | \$ | 461,709 | |
| Total Expenses | | | \$ 6,812,801 |
| Less: Reserve Funding Requirement | | | \$ (269,925) |
| Payment of Debt - Net of Notes Receivable | | | \$ (304,273) |
| Net Income from Ope | rati | ons | \$ 15,756 |

Board of Directors THE CHRISTIE LODGE OWNERS ASSOCIATION

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LUCKY winners!

Juliet & Donald Pittenger Colo. Springs, Colorado

Colleen Bain Irving, Texas

Raymond & Mary Jo Lincoln Pueblo West, Colorado

Congratulations!

HIGH REWARDS for prompt fee payment! The owners listed at right each received a oneweek exchange into the Christie Lodge, or some other RCI or I.I. resort of their choice.

Prompt payment of 2004 #2 Maintenance Fees allowed these owners to enter the drawing for an RCI or I.I. exchange week of their choice with NO exchange fee!

Board Member Is a Great Lodge Asset - and also a Colorful and Fun Character

John Perkins is a Vail Valley architect who purchased commercial unit C-16 in 1991 for his permanent office. C-16 is the commercial space located between Narayan's and the Housekeeping department.

Born in Manhattan, Kansas, and later migrating to Henderson, Texas, John attained a degree in architecture from Texas Tech in Lubbock. He remains a Red Raider fan and enjoys football immensely. He is one of the Denver Broncos' best customers, holding season tickets for many years.

It was in his genes to serve in the military, as his father, E.E. Perkins, was a WWII veteran and grandfather John M. Perkins was a WWI veteran. John served in Viet Nam in the 101st Airborne Division. He served as a combat infantry squad leader in the Quang Tre and Thuatien provinces. He now takes an active role in the leadreship of VFW Post 10721, in Minturn, Colorado.

John moved to Denver in 1972 to pursue a career with an architectural firm. In '74 he struck out on his own and headed toward the mountains where he eventually set up shop in Avon. His interests are mainly residential in nature and he can show you some impressive designs if you visit him in the Lodge, which he has cordially invited you to do. Stop by and say, "Hi," and you'll meet a very friendly and interesting guy and maybe even get some ideas for that retirement cabin..

(continued from page 1)

Like last year, we again thank our Owner's Association and our Board of Directors for their strong involvement and support in achieving this accomplishment, and thanks to all of our staff, for making this possible. The Christie Lodge strives to exceed owners' and exchange members' expectations. We pledge to do everything within our power to continue our leadership in the timeshare industry and remain a worldclass Resort of International Distinction!

John and wife Madeleine Lanctot love to travel the world and one of their favorite spots is France. That's convenient, because Madeleine is a French-Canadian from Quebec, so she speaks the language fluently.

As far as hobbies go, John loves to ski and calls himself an "avid skier". Like several Christie Lodge staffers and friends, John has interests in powered paragliding bug. That's basically a



Board Member John Perkins shows off some of his architectural designs.

parachute-like device that has a motor and can stay airborne until it runs out of gas or wind. John is ready for some air time with our flying staffers and expects that the thrills from a ride over the valley are second to none. He also likes to mountain bike and just enjoy the mountains in general.

We consider his personal knowledge of the Lodge and his great demeanor to be an asset to the Board and the fact that he is usually around gives us the luxury of calling upon him when we need his help.



If you want paragliding information, give our Resident Manager, Dave Champaign a call. He's the local guru and will be glad to help you take off!

We begin this report by reminding you that the Avon transit bus system will pick you up and whisk you up the mountain to the Beaver Creek Ski area in a matter of minutes - free of charge.

The BC area is not as well-known as Vail but it continues to offer more and more for skiers - from beginners to seasoned pros. Skiers have figured out what a great place Beaver Creek is and according to the readers of *Ski Magazine*, named it one of the top 10 resorts in North America.

Two new high-speed quad lifts have been added, upping the number of HSQs to seven! This created an alternative (to BC Village) entry point to the main mountain that has been named Beaver Creek Landing. It reduces traffic on Village Road and improves rider circulation.

CLOA Annual Meeting Held

The Christie Lodge Owners Association held its 2004 Annual Meeting in the Lodge on October 9th.

General Manager Lisa Siegert-Free and Assistant G.M. Shirley Byrne made a presentation featuring local changes, developments and advances, websites of interest to owners, trail maps and more.

Director of Operations Bruce McDaniel reflected on the current high quality of our Engineering Department and its value to the Lodge. Reservations Manager B. Jay Bliss discussed owner benefits, bonus nights and internal exchange information.

Both outgoing Board members, Ed Brown and John Perkins were reelected to new terms. The 2005 meeting will be held in October. Beaver Creek Landing will have lockers, a ski & snowboard rental shop, a lift ticket sales outlet and even a Starbucks coffee shop! Beaver Creek Landing can be reached from two free parking lots in Avon via free shuttle or a short walk.

The new HSQs are meant for the use of intermediate and advanced skiers and boarders. Beginners and those taking lessons will continue to access the main mountain from BC Village.

Beaver Creek ski slope management has also made major efforts in surface grooming. BC is known for its commitment, by increasing efforts by 50% over the last 3 years. The trend continues as 4 new snowcats have been added to the fleet. Snowcats work 20 hours per day with double passes and even noon grooming. Skiers enjoy wrinkle-free corduroy mountainwide every day.



We have received notice from several owners of unit sales scams being offered to them. Here's how it works:

Owners will be contacted by email, phone or letter by someone representing themselves as an employee of the "Christie Lodge Marketing Department" or an independent company such as "Timeshares". This is a scam! The resort also offers a plethora of activities, both on and off the mountain. A favorite of kids, and therefore parents

as well, is the *Park-ology* program, which is meant to offer park and pipe time for aspiring freeskiers and boarders.

The program features varied terrain in three nearby parks. Riders from 3 to 17 participate through the Children's Ski and Snowboard school.

Of course adults enjoy the robust variety of concerts, art exhibits, and cultural performances offered by the world-class *Vilar Center* for the Performing Arts.

On your next visit, take time to explore our neighbor - Beaver Creek!

Beware!

The perpetrator will then promise to arrange a buyer for the owner's unit for a ridiculously large amount, if . . . and here's the catch . . . the owner will pay them a sum of money, in advance, such as \$750 or more!

Of course, the claim is fraudulent and any money sent would be lost and most likely unrecoverable.

DO NOT BE TRICKED BY THESE SCAMS! YOU WILL LOSE \$\$\$

Do not send any money to anyone making any such promises. If it sounds too good to be true . . . you know the story.

Getting To Know Us . . . Seasoned Pro Managing Front Desk

At the age of 18, Michael Gaines took the position of Assistant Executive Housekeeper at a Myrtle Beach resort.

That suited him well and inspired him to attain a bachelor's degree in Hospitality Management and later a master's degree in Hotel Management from the University of SC in Columbia. After college he worked in places such as Duck Key in Florida, which is next to the more famous Marathon Key.

Ten years after that first spot we were lucky enough to get Michael as our Front Desk Manager. At the age of 29 he already is a veteran in the business! We are grateful to have someone of his caliber on staff.

Michael had never skied and found out when he arrived in the Vail Valley that snowboarding agreed with him, in spite of the inevitable array of bumps and bruises that go with learning this popular pastime.

Michael's expertise is bringing a welcome touch of professionalism that is moving our front desk up to the next higher level of customer service. We are glad to have this young South Carolina native as a member of our management team.



Our front desk manager, Michael Gaines, has spent nearly half of his 29 years learning about and working in the Hospitality Industry

Calendar of Events - Winter '05

February, 2004

| Mountain Mania Halfpipe Competition 5 |
|---|
| Golden Peak Superpipe 5 |
| Vail Mardi Gras Celebration 5 ~ 8 |
| Fat Tuesday at Beaver Creek 8 |
| SOS Outreach Series Slopestyle 19 |
| BC Park-ology Competition 23 |
| BC Children's Ski & Snowboard School . 23 |
| Mountain Mania Moguls Competition 26 |

March, 2004

| Spring Break in Vail | . 4 ~ 27 |
|---------------------------------|--------------|
| Look Ma Run on Vail Mountain | 5 |
| SOS Outreach Series Slopestyle | 6 |
| American Ski Classic | $16 \sim 20$ |
| U.S. Disabled Alpine Nationals | 22 ~ 27 |
| Vail Mountain Snowshoe Shuffle | 26 |
| Beaver Creek Easter Celebration | 27 |
| Vail Film Festival | 31 ~ 4/3 |

April, 2004

| BC Park-ology Competition |
|---|
| Spring Break in Vail 4 ~ 17 |
| Taste of Vail Food & Wine Fest |
| Mid-Vail Concert & Gondola Party . 8 ~ 15 |
| Pete Siebert's Vail Mt. Marathon9 |
| Vail Village Concert |
| Beaver Creek Mountain Closes 10 |
| Malady Pipe Jam & Jump/Jib Jam 14 |
| Jimmy Heuga Finals 16, 17 |
| Vail Mountain Closes 17 |



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